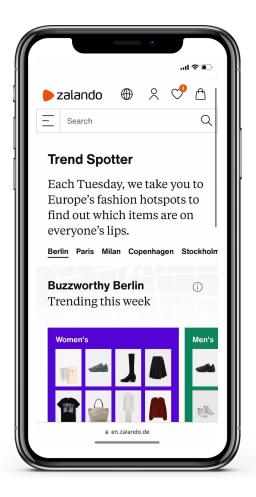
zalando

Enhancing Fashion E-Commerce with Cutting-Edge AI, Powered by AWS

Ravi Sharma, Mones Raslan, Weiwei Cheng





















Product Details

Material & Care

Outer fabric material: 97% cotton, 3% elastane

Padding type: No lining

Care instructions: Hand wash only, Dry cleanable

Details

Collar: Lapel collar Fastening: Button

Pockets: Inseam pockets

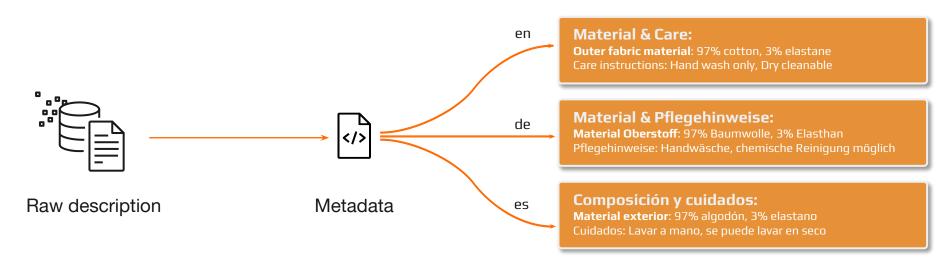
Size & Fit

Fit: Regular fit **Shape:** Fitted

Sleeve length: 84.45 cm Total length: Size 40

Detailed product information allow customers to make the right purchase decisions

Metadata



Product details

Challenges

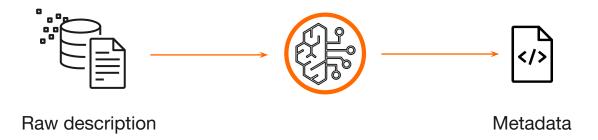
Product descriptions come from different data sources

- The descriptions use various languages
- The data structure is unique to every data provider
- The naming conventions vary from one manufacturer to the other



Metadata extraction was partially done manually

Better Metadata with GenAl



Use GenAl to Automate

Impact on Search







Detailed metadata leads to more accurate search results

Easier to find → Easier to buy

Improved overall shopping experience



Impact on Personalization

Size & Fit

Model's height: Our model is 6'1" tall and is wearing size M

Fit: Regular fit **Shape:** Straight

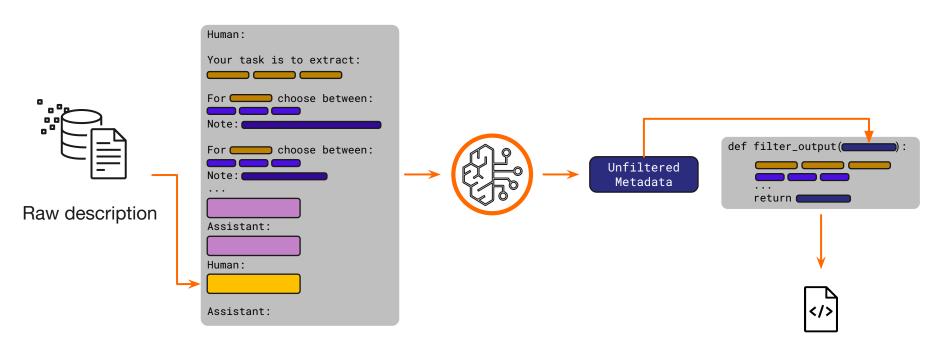
Sleeve length: 25.5" (Size M) **Total length:** 27.0" (Size M)

Accurate metadata will improve personalization

Better understanding of how it would fit will reduce returns

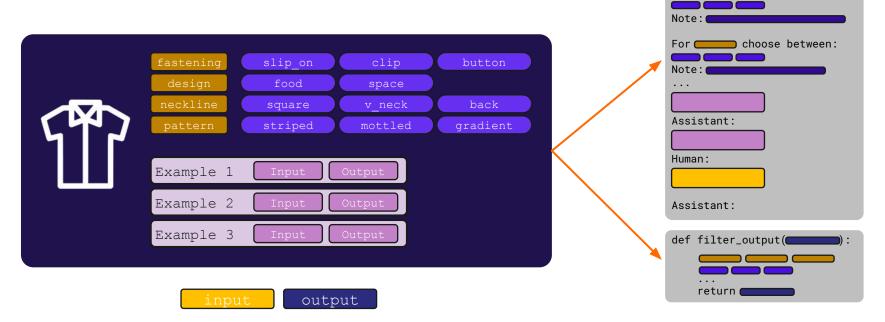
Less repackaging, less pollution, faster delivery, lower costs

How It Works



Metadata

Prompts and Filters



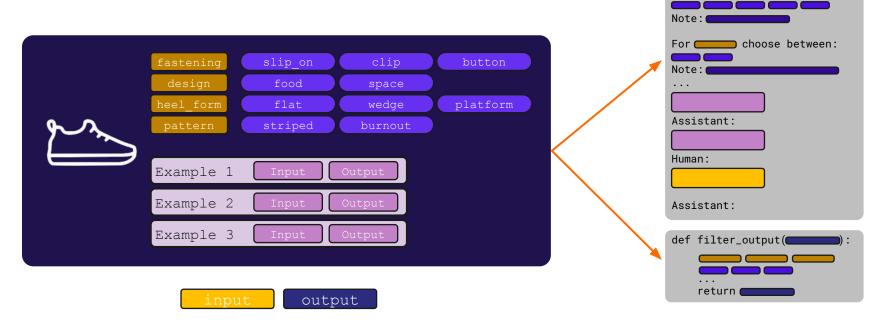
Human:

Your task is to extract:

choose between:

Given a product description and the related taxonomy, we create a custom prompt and a filter function

Prompts and Filters



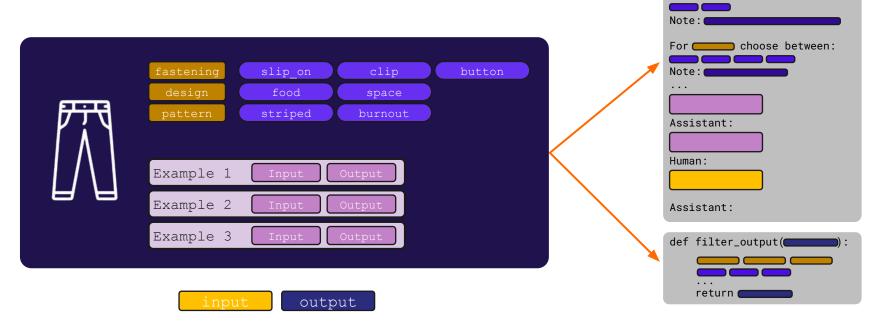
Human:

Your task is to extract:

choose between:

Given a product description and the related taxonomy, we create a custom prompt and a filter function

Prompts and Filters



Human:

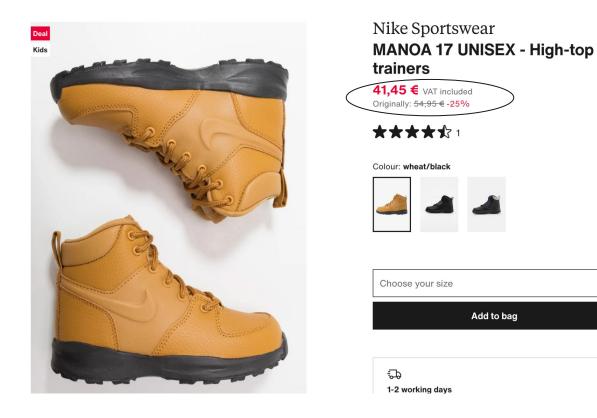
Your task is to extract:

choose between:

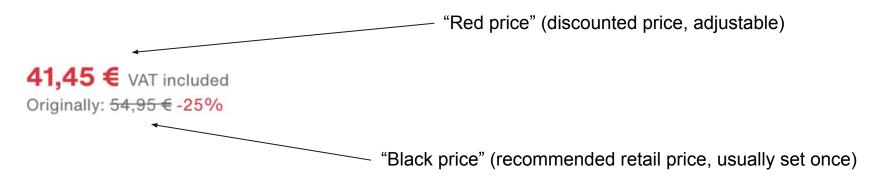
The prompt and the filter functions differ for every silhouette



Algorithmic red prices: Introduction



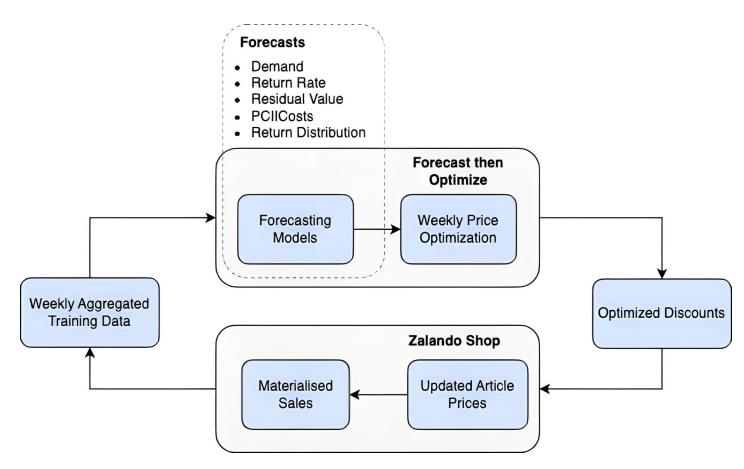
Algorithmic red prices: Introduction



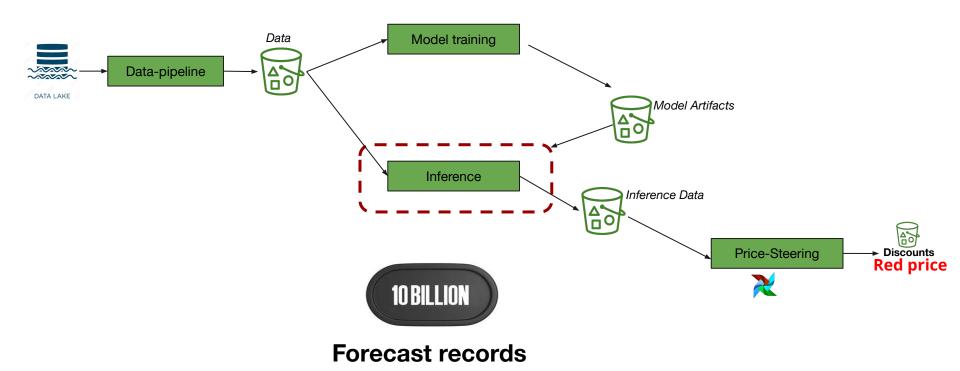
Goal

"On article-level, regularly (daily, weekly,...) recommend profit-optimal discounts for ~900K articles such that business constraints are fulfilled."

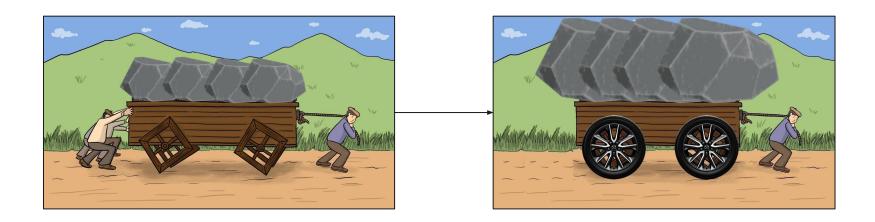
Algorithmic red prices: The role of ML forecasts



Algorithmic red prices: Forecasting Infrastructure



High-level outcome: Heavily improved inference pipeline

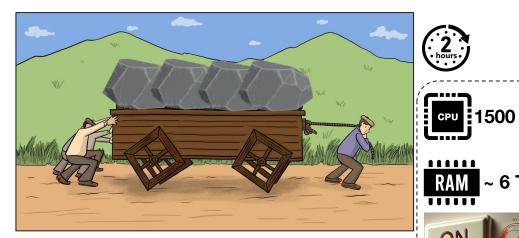


Inference running 4x faster, 18x cheaper, scaling to more than 3x more data load*

*Work done in collaboration with external consultants from AWS ProServe

Key Challenges

Slow & Resource-Intensive pipeline execution



Impact: SLA



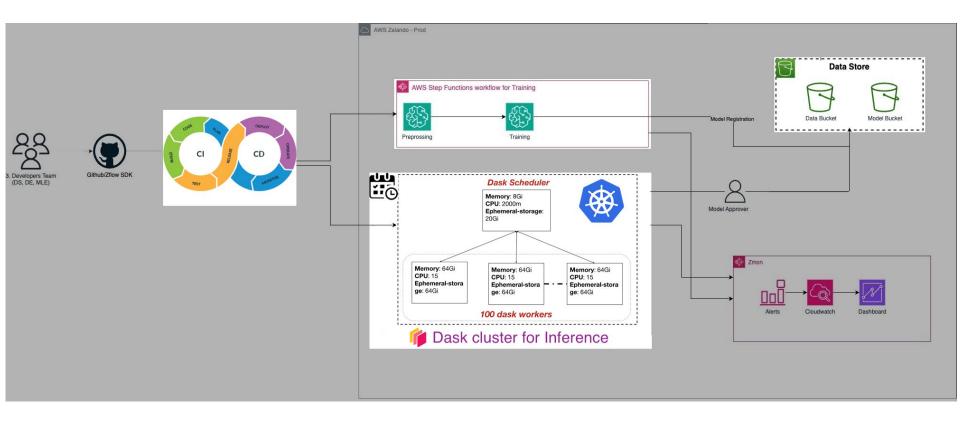
Lack of Scalability



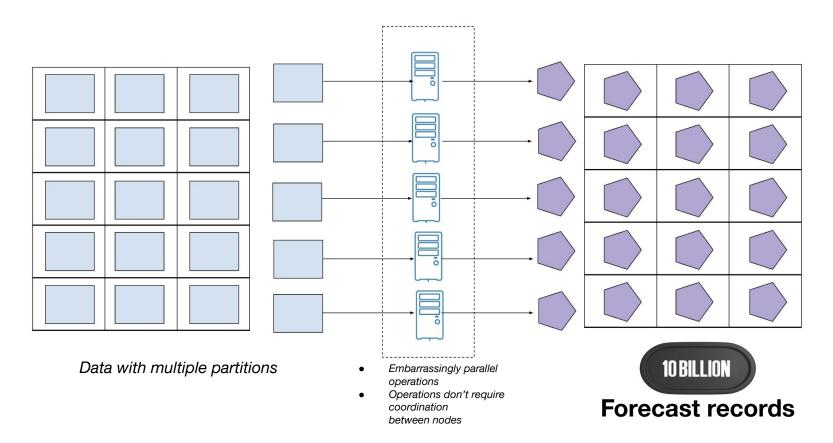
Impact: Cluster slowdown & unresponsive



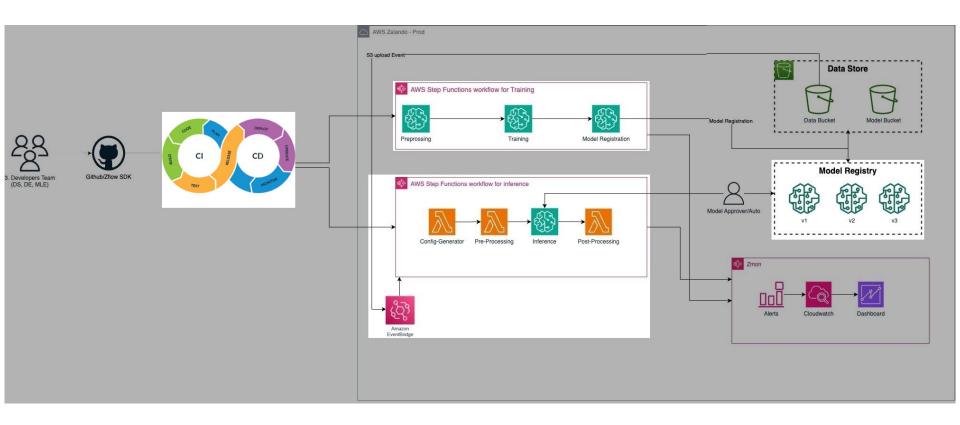
Old architecture



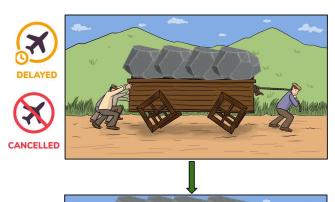
Addressing Challenges: Data & Operation



New architecture



Summary: Improvements with new Infrastructure













- Inference running 4x faster, 18x cheaper
- Inference scaling to more than 3x more data load

	Old	New
	30 mins	8 mins
СРИ	1500	160
RAM	~ 6TB	~ 700 GB